

# Playa Del Segundo TRAVEL TEAM Mission Statement

## Professional Solution-Based Travel Management



*“We’re Always Here for You.”*

Playa Del Segundo Travel Team provides professional, personal, creative solution-based travel management. Our philosophy is simple, “We are always here for you,” anytime of the day or night, meeting the unique needs of our clients. We share our extensive knowledge of hotels, airlines, car services, and our network of fellow caring professionals with our clients to create an enjoyable travel experience even under unpredictable travel conditions.

We find the most beneficial values for our clients, through contract negotiations with major carriers/providers, and personal contacts. Our core values are integrity, honesty, reliability and dependability. We are committed to prompt, fast, detail-oriented accurate white-glove service.

# Playa Del Segundo TRAVEL TEAM Services Offered

Playa Del Segundo Travel Team offers a wide array services to meet the need of our clients. They include but are not limited to:

- Contract negotiations with air, car, hotel and freight providers.
- Emergency and travel service available 24/7.
- Last minute travel arrangements.
- Quality control of services.
- Detailed customized reports – by department, project, company code credit card etc.
- Dedicated account executive assigned to each client.
- Freight/shipping of equipment.
- Equipment rentals.
- Long term apartment living.
- Limousine, charter planes/boats, and transportation.
- White-glove reception.
- Domestic and international tour road management.
- Up-to-minute international travel advisories.
- Passport and visa applications, processing and delivery.
- Trouble-shooting.
- Aliases and hidden identities for celebrities.
- Yearly reviews of expenditures.
- Special needs services.
- VIP accommodations.
- Pre-planning and value research.
- Adverse weather conditions preparation.
- Resolution of any and all problems.
- Ticket delivery via messenger and/or e-ticket.
- Exotic location travel and accommodations.

